

Al-Driven Candidate Coaching

Transforming Career Readiness in Higher Education

01



TABLE OF CONTENTS

- **03** <u>The Challenges in the Job</u> <u>Market</u>
- **04** <u>The Changing Role of AI in</u> <u>Career Services</u>
- 05 <u>The Current Job Application &</u> <u>Preparedness Landscape</u>
- **06** The Power of AI-Enabled <u>Career Coaching</u>
- **07** <u>Leveraging AI in Higher</u> <u>Education</u>
- **O8** <u>Conclusion</u>





The Challenges in the Job Market

The current job market is marked by significant volatility, with rapid technological advances altering the types of roles that are in demand. In the wake of high interest rates and inflation, the job market is experiencing a "soft landing" rather than a recession, with strong job growth continuing to defy predictions of a downturn. In September 2024, the U.S. added over 250,000 jobs, showing resilience and adaptability in a challenging economic climate.

"72% of job seekers report job hunting has negatively impacted their mental health. Other key findings indicate that the stress has worsened: Nearly half (44%) of job seekers say being ghosted by employers as one of their biggest frustrations. " - <u>Forbes</u>

As technology and industries continue to evolve, so too do the skills required for employment and the means by which recruiting efforts and the job search are conducted. Students today are entering a workforce where AI literacy. digital fluency. and adaptability are increasingly valuable in order to obtain optimal employment outcomes. Career services teams play a crucial role in guiding students through this landscape, helping them develop and effectively exhibit skills and experience that align with emerging job market demands.





The Changing Role of AI in Career Services

"The <u>World Economic Forum</u> projects AI will create 97 million jobs by 2025. That's the good news. The bad news? It also anticipates 85 million jobs lost thanks to AI."

University career services would now be preparing students not only for current job roles, but also for a future shaped by AI.

Adapting to Al's Influence

As AI reshapes the workplace, career services teams are shifting their focus to help students become AIliterate. This involves not only understanding the power and limitations of AI tools, but also learning to navigate ethical considerations, such as privacy and responsible use of AI. Career services can now leverage AIpowered tools to streamline repetitive tasks, enabling counselors to provide more personalized and impactful support.

Productivity and Accessibility

Al can democratize access to career services by offering students around-the-clock resources, such as Al-driven coaching tools. These tools ensure that all students receive consistent, high-quality guidance, augmenting both student and counselor efforts. For example, an Al tool can match students with jobs that align closely with their skills, saving time and boosting the likelihood of securing a suitable role.



The Current Job Application & Preparedness Landscape

Candidate job-seeking experience is **frustrating and overwhelming**, requiring countless hours to browse job boards for fitting opportunities, tailor a resume to each opportunity, and to practice for networking events, career fairs, and interviews.. All of these efforts are painful for the job seeker, as they come with an opportunity cost of time that could be spent developing new skills, and gaining experience.

Job tracking is usually done on spreadsheets, if at all, and many candidates use generalized AI tools for resume building and interview preparation. However, these **tools often lack contextual understanding** and require repetitive data input, resulting in **generic feedback** that doesn't address specific job requirements or leave students fully prepared.

Once candidates are shortlisted, **interview preparation is commonly unstructured.** Candidates currently either do not prepare, or do so manually in front of the mirror, sporadically with their friends, or using limited tools offering generic support and question banks. The resulting feedback often lacks reliability, personalization, and measurability, limiting the ability for candidates to understand improvement opportunities and track progress over time.



The Power of Al-Enabled Career Coaching

Personalized Job Matching

Al can analyze a candidate's skills, experiences, and preferences to match them with roles that offer the best fit. By doing so, candidates can focus their efforts on highprobability opportunities, reducing the likelihood of frustration from repeated rejections

Real-Time, Contextualized Resume Feedback

With AI, candidates can receive feedback on their resumes and applications that is tailored to specific job descriptions, enhancing their chances of passing screening tools and getting noticed by employers. This level of personalized coaching is crucial as the AI adapts to each candidate's profile as their careers evolve

24/7 Interview Preparation

Al tools can simulate interviews and provide candidates with questions tailored to their desired roles. These tools give instant, specific feedback on areas like body language, tone, and the content of their answers.



Measuring Progress

Moreover, by tracking progress over multiple sessions, AI can offer insights into a candidate's improvement trajectory, helping them build confidence and competence before the actual interview. If the AI tool has an understanding of that individual's background, content suggestions can go beyond structure into recommending specific experiences or information that the candidate may consider highlighting.



Leveraging AI in Higher Education

For Candidates

Al can analyze a candidate's skills, experiences, and preferences to match them with roles that offer the best fit. By doing so, candidates can focus their efforts on high-probability opportunities, reducing the likelihood of frustration from repeated rejections

"According to the National Association of Colleges and Employers, the average ratio of students to career services professionals is 1,889 to 1; and about a third of the students surveyed in the College Career Center Study agree that their career center is understaffed" - <u>Source</u>

For Career Counselors

Al tools alleviate the burden of routine tasks, allowing counselors to engage in more impactful, one-on-one interactions. By tracking students' progress and offering data insights, counselors can provide tailored advice and support, even at scale. From an administrative perspective, Al tools can help career centers and schools gain insights into the types of roles students are most interested in, aiding in employer relationship building, targeted event planning, and maintaining a competitive curriculum that is representative of workforce demands

24/7 Interview Preparation

Universities can use AI tools to better understand student job preferences, leading to stronger connections with companies seeking specific skills. By offering a centralized platform for job applications, career centers can create a streamlined experience that benefits both students and employers.





Conclusion

The job market will continue to evolve as technology continues to advance anddd with the advent of AI making a notable impact on the recruiting and job seekingdd process. With the support of best-in-class AI tools like those provided by <u>nSpire AI</u>, universities can ensure that students are equipped for an ever-evolving, AI-driven job market.

Universities are taking charge as forward-thinking institutions that prioritizedd student success by integrating AI into career services. By providing access to thedd latest advancements in technology for both counselors and students, and offeringdd guidance on how to ethically and effectively leverage AI to optimize employmentdd outcomes, career services are playing a pivotal role in preparing students todd thrive in the workforce of tomorrow.

Request a demo by filling out the form here: <u>nSpire Education Demo</u>

Learn More

